**THE ART OF SMALL TALK VIDEO WORKSHEET**

1. How can small talk benefit you?

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1. First tool: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   1. What does it mean to be an “ice-breaker”?

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* 1. What is the purpose of “breaking the ice”?

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* 1. Examples:

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1. Why don’t people like to start small talk?

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1. Most great talkers are \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Second tool: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   1. What are the characteristics of a good listener?

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* 1. Examples:

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1. Bonus tool: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
   1. Examples:

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**TOPICS FOR SMALL TALK**

Check (✔) whether these topics are appropriate or inappropriate. Share your guesses with a partner.

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| **TOPICS** | **APPRROPRIATE** | **INAPPROPRIATE** |
| Politics |  |  |
| Hobbies |  |  |
| Religion |  |  |
| Weather |  |  |
| Gossip/Negative  Comments |  |  |
| Health Problems |  |  |
| Salary |  |  |
| Job Description |  |  |
| General Personal  Information |  |  |
| Favorite TV Shows,  Movies, or Music |  |  |

**DISCUSSION QUESTIONS:** Discuss these questions with a partner

1. Why do you think these topics are appropriate/inappropriate?

2. How can you start small talk in these situations?

* At a bus stop
* While waiting in line for coffee
* In an elevator
* When you see an attractive person